

## **Booking Number:**

## <u>Function One Soft Play Hire Terms and Conditions and Hire Agreement</u>

Please read the following points carefully and sign the document, Failure to agree will lead to the cancelation of your booking. It is the responsibility of the customer (hirer) to ensure that all possible steps are taken to avoid injury or damage to the venue.

Please ensure that the following safety instructions are followed:

- 1) Full payment must be made at the start or prior to your event
- 2) Any threatening or antisocial behaviour towards ANY Function One Entertainment staff member will not be tolerated under any circumstances and could lead to the end of our services at the party or event.
- **3)** Function One Entertainment will ensure any incidents are followed up and Function One Entertainment will support its staff to prosecute those involved
- **4)** You must allow a minimum of 60 minutes for the set up of equipment.
  - **5)** You must allow a minimum of 60 minutes for packing equipment away.
- **6)** Function One Entertainment are not responsible for any charges to you by the venue due to not allowing our minimum set up or pack down times.
- 7) Any incidents or complaints involving Function One Entertainment or its staff must be sent in writing to us within working 7 days of the issue.
- 8) Function One Entertainment can not take any responsibility for damage to a venue unless it is due to negligence of our staff.
- **9)** Function One Entertainment can not take any responsibility for any injury or death of anyone at an event.
  - **10)** If your event is outside you must inform Function One Entertainment prior to your event.
- 11) If your event is outside Function One Entertainment reserve the right to cancel or end your booking due to unsafe weather unless an alternative suitable area is available.
- **12)** There is a damage charge of £50 for any damaged items upon collection and this must be paid when asked, refusal will end in legal action being taken.

- **13**) It is your responsibility to ensure users are playing sensibly and correctly with the equipment hired.
  - 14) No items are to be thrown at any time.
- **15)** No items are to be placed in a Childs mouth to help stop the spread of any germs and reduce the risk of choking.
- **16)** Users must be supervised by a responsible adult (over 18) at all times to ensure the safety of all users.
- 17) Adults are only allowed to be on the soft play whilst on their knees to assist children in play.
- 18) This equipment is not suitable for and must not be used by any children above the age of 5 as they could damage the equipment or hurt younger toddlers playing with the equipment.
  - 19) The equipment must be clean when collected as it was when delivered, a £50 cleaning charge will occur if the equipment is overly dirty and needs cleaning.
- **20)** No food or drink is to be consumed on the soft play or soft play area, No other equipment is to be taken on to the area either.
- **21)** No silly string, face paint, Party Poppers, confetti or colouring pens, pencils or paints to be used on or around the equipment as this will stain the equipment and result in a replacement charge of up to £900.
- **22)** All ball pool balls must be packed into the bag provided before the collection time. (£30 Charge applies if this is not complete)
- 23) All users MUST remove shoes (Including adults) and MUST remain fully clothed during use for hygiene reasons (Not just a nappy please)
  - 24) If you are unsure about anything, please contact us on 07503157027.

## **DISCLAIMER**

Please note that all persons using the equipment do so at their own risk.

I agree to pay for any loss, damage or cleaning fee as deemed necessary by an employee of Function One Entertainment as set out in the terms and conditions by Function One Entertainment and understand refusal of a payment will result in legal action being taken against me by the company.

The person/organisation hiring the equipment will be responsible/liable for any damage or injury occurring during the hire These guidelines are for the safety of all the people attending, and it is the sole responsibility of the hirer to ensure they are adhered to.

Our company cannot accept any responsibility for any injury caused to anyone I hereby agree to abide by all the terms and conditions listed above, I take full responsibility for the booking and the equipment.

HIRE DATE AND TIME:	/	/	_	:	PM/AM
SIGNED	NAME	IN FULL			